

Is SPUR's new ticketing platform giving you trouble?

Follow these steps to help you create an account, login to one that you've already created or simply register for a program.

- A. If you're a SPUR member, start here >>
- B. <u>If you're not a member, start here >></u>
- C. If you want to join SPUR or renew your membership, visit spur.org/join >>



- Have you already created and activated an account on our new ticketing portal?
 - If yes, click Login and proceed to Step 5
 - If no, click Create an account and proceed to Step 2.
- Both members and non-members can create an account, but SPUR members can only access their free and discounted tickets by creating an account.

STEP 2		
SPU	IDEAS + ACTION FOR A BETTER CITY	f y Join SPUR
a mender-supported holpoint	- Join or Give - Events - Policy Areas - Initiatives -	Regional Strategy Research News Search ${\bf Q}$
	Registration	
	Registration Information	
	First Name: *	Last Name: *
	Username: *	E-mail: •
	Password: *	Verify Password: *
	Register	

- Enter your information here.
 - Please note: you must use the same email address that you use to receive SPUR communications in order for the system to recognize your membership benefits.
- Click <u>Register</u> and proceed to Step 3.

Fields marked with an asterisk (*) are required.

	organization		
About -	Join or Give - Events - Policy Areas	 Initiatives - Regional Strategy Research 	ch News Search Q
	You have successf	ully registered a SPUR user a	iccount.
	Login		
	If you have already created an account, please ch can then login using the username and password	heck your email and activate your account. You only d you chose when you created your account.	r need to do this once. You
	Please enter your login info	ormation below	
	Username: *	Password: *	
	Login		
	Login • Forgot your Password?		

- You've now created an account, but before you can log in you need to activate it.
 - If you don't activate your account before attempting to log in, you'll see the error message below:



STEP 4

	Verify your SPUR user account Inter	x			ē	Ø
•	SPUR Public Programs <noreply@picnet.net> to me *</noreply@picnet.net>		8:24 PM (0 minutes ago)	☆	*	:
		SPUR				
	I	User Account Activation				
		Welcome to your SPUR user account. Click below to verify your account.				
		Verify Account				
		After activation, you may login at the following address.				
		https://spur.secure.nonprofitsoapbox.com				
		Username: Don't remember your password? Click here to reset your password.				
		This email was sent to I SPUR 654 Mission Street San Francisco, CA US				
		Soapbox Engage				

- Find the email from SPUR Public Programs in your inbox.
- Click Verify Account.
- Proceed to Step 5.



- After activating your account, you'll be able to login and access free and discounted tickets to SPUR programs. Thank you for your support!
 - If you don't have a current SPUR membership, you'll see this message after logging in:

About - J	nization Join or Give - Events - Policy Areas - Initiatives - Regional Strategy Research News Search Q
ץ ץ ע	fou have successfully logged in, however, there is not an active membership associated with this accoun You will only see non-member pricing. To continue, browse events and register. You can also join or renew your individual membership and immediately receive membership benefits.
	If this is an error, please contact publicprograms@spur.org or call (415) 781-8726 x132.
L	ogin
lf y car	you have already created an account, please check your email and activate your account. You only need to do this once. You n then login using the username and password you chose when you created your account.
lf y car	you have already created an account, please check your email and activate your account. You only need to do this once. You in then login using the username and password you chose when you created your account.
lf y car Us	you have already created an account, please check your email and activate your account. You only need to do this once. You in then login using the username and password you chose when you created your account.
If y car Us	you have already created an account, please check your email and activate your account. You only need to do this once. You in then login using the username and password you chose when you created your account. Please enter your login information below sername: Password:

- You can resolve this by joining or renewing your membership at <u>spur.org/join >></u>
- If you have any questions or run into any issues, please contact us at <u>publicprograms@spur.org</u>



- You don't have to create an account to register for SPUR programs, but having an account makes it simpler to register again in the future.
- If you'd like to create an account, click <u>Create an account</u>. Proceed to Step 2.
- If you've already created and activated an account on this ticketing portal, click <u>Login</u>. Proceed to Step 5.
- If you'd like to just register for a certain program, click <u>Register</u>.

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	IDEAS + ACTION FOR A BETTER CITY	f y Join SPUR
About -	- Join or Give - Events - Policy Areas - Initiatives -	Regional Strategy Research News Search \boldsymbol{Q}
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	Registration Information	
	First Name: *	Last Name: *
	Username: •	E-mail: •
	Password: *	Verify Password: *
	Register	

- Enter your information here.
 - Please note: you must use the same email address that you use to receive SPUR communications.
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		SPUR				
		User Account Activation				
		Welcome to your SPUR user account. Click below to verify your account.				
		https://spur.secure.nonprofitsoapbox.com Username:				
		Don't remember your password? Click here to reset your password.				
		This email was sent to I SPUR 654 Mission Street San Francisco, CA US				

- Find the email from SPUR Public Programs in your inbox.
- Click Verify Account.
- Proceed to Step 5.

STEP 5

• After activating your account, you'll be able to login and register for SPUR programs.



- You can access free and discounted tickets by joining SPUR or renewing your membership at spur.org/join >>
- If you have any questions or run into any issues, please contact us at <u>publicprograms@spur.org</u>